



# Election Project Management & Services

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## **Effective, Flexible Project Management for Successful Elections**

Smartmatic provides election officials worldwide with every service needed to ensure your election's success, from training staff to providing technical support and the products and guidance needed to keep workers and voters safe. These services help ensure that your election is transparent, secure and healthy.

We offer a portfolio of products and services to mitigate the spread of coronavirus before, during and after Election Day. This includes PPE and cleaning supplies and services to ensure the safety of your staff and volunteers, as well as disinfection of vote-by-mail reception stations, tabulation rooms and polling places.

With the most experienced team in the election automation industry, Smartmatic supports large-scale election deployments in challenging environments, in tight timeframes and under budget.

## Election Services



## Procurement & Logistics

Smartmatic can provide a full portfolio of customizable election hardware and software products from our manufacturing plant in Taiwan. We maintain strong relationships with cost-efficient suppliers with worldwide networks.

We are experienced with international freight forwarding and managing customs clearance using Incoterms® rules.

- Supplying Equipment & Consumables
- In-country Logistics
- Forward & Reverse Logistics
  - Distribution of equipment and supplies from a central warehouse to remote warehouses and polling places, then retrieving and dismantling

## Warehousing & Logistics

We guarantee that all materials are delivered on time to the right destinations, so field workers, poll workers, and election officials can do their jobs properly. We efficiently procure all consumables, peripherals and services. This includes all in-country transportation, from the central warehouse to the right destinations.

- Production Readiness
- Ballot Printing
- Warranty & Support

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## Field Services

Smartmatic delivers an extensive portfolio of services and has supported some of the largest election deployments in the world.

- Massive local staff recruitment in short timeframes
- Efficient on-site training or online training using Smartmatic eTrainer
- Expert delivery of Train-the-Trainer learning methods
- Provision and deployment of field support
- Transcription center
- Effective voter education to ensure turnout and trust

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## Technology Deployment

Smartmatic designs, configures, certifies and operates any technology needed for a successful election.

- Design, installation and operation of data centers
- Database installation, configuration and tuning
- WAN & LAN network design, implementation and support
- Call center design, implementation and support
- e-360 monitoring system
- Fast and secure data transmission in any environment
- Integration of communication providers

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## Project Management & Consulting

Smartmatic has firsthand system integration experience and considerable election expertise bringing complex projects to successful fruition, on time and on budget. Our effective, flexible project management, based on the internationally recognized standards established by the Project Management Institute (PMI), is one of the key reasons we have enjoyed a 100% success rate.

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# Benefit from Our Experience

When it comes to development, manufacturing, testing, certification, systems integration, implementation, maintenance and support, no other company in the world can match Smartmatic for the successful execution of massive election projects. Since 2003 Smartmatic has recorded and tabulated nearly 5 billion votes with zero security breaches.

- In 2018, Smartmatic was awarded a multi-year contract with LA County for the design, development, certification, and manufacturing of 31,000 voting machines and software with deployment in 2020. From 2005-2007 Smartmatic delivered technology and services to 307 counties in 16 states in the USA.
- Belgium selected Smartmatic in 2012 as its technology partner for the next 15 years. 5 elections and 2.8M voters have been supported so far with 21,000 custom-built touchscreen voting machines and 3,700 poll worker devices.
- Smartmatic has supported the Philippines in 4 consecutive elections (2010 – 2019), representing the world's largest automated election with 55M voters using 92,509 optical scanners across more than 36,000 polling stations and thousands of islands.

## Contact us now to see how Smartmatic can help you.

### Smartmatic Worldwide HQ

+44 20 7629 9279  
hq@smartmatic.com

### Smartmatic Asia Pacific

+65 3163 4928  
asia@smartmatic.com

### Smartmatic Latin America

+507 831 2500  
latam@smartmatic.com

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Smartmatic specializes in the design and deployment of election system technologies. As the global leader in providing secure, transparent, accessible, verifiable voting systems, Smartmatic is setting the standard for election integrity and inclusivity worldwide, including encrypted results transmission, paper ballot back-up, extensive auditing and Internet voting.

