SMARTMATIC

Poll Worker Solution

Election integrity supported by poll worker empowerment

The right tools for successful elections

Poll workers are regular citizens who carry the huge responsibility to conduct complex election processes right with only one try, Election Day.

When poll workers are well prepared and well equipped, they will have the resilience to deal with any challenge that arises at a polling station, providing the best service to voters, while enforcing regulations to ensure election integrity.

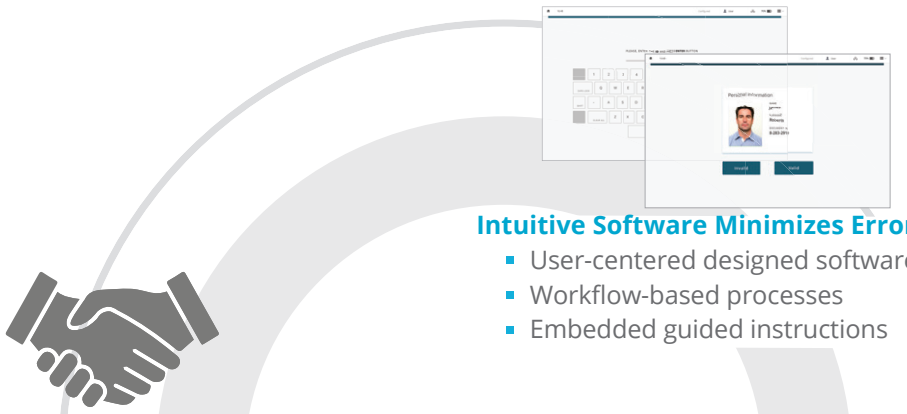
Smartmatic supports poll workers and election commissions with a complete solution that optimizes poll worker processes and provides election officials with the necessary information to realize a successful election.

The greatest threat to accurate and fair elections is human error

Traditional poll worker processes are paper-based and prone to errors, which is especially the case at the end of a long Election Day when the poll workers are tired.

At the same time, election officials must deal with the challenge of monitoring what goes on at their polling stations, and keeping proper records of what has happened in each polling station during Election Day, to be able to confirm and demonstrate fairness and transparency.

Smartmatic provides poll workers and election officials with an integrated solution based on intuitive software, multi-functional hardware and high-quality services.



Intuitive Software Minimizes Errors

- User-centered designed software
- Workflow-based processes
- Embedded guided instructions

Efficient Election Services

With the most experienced team in the election automation industry, our highly qualified project managers properly advise election commissions, and support the management, design, planning and execution of all processes required to realize a successful election.

Multi-functional Voter Information Units (VIU)

- Ergonomically designed
- Fully integrated for Plug & Play deployment
- Highly secure and tamper evident

Intuitive software

Smartmatic empowers poll workers and election officials with user-centered designed software, which due to the intuitive interfaces, workflow based- steps and embedded guided instructions minimizes the risk of errors, and limits the need for extensive training.

The Poll Worker solution is based on our Election Management Platform, which is our tool to prepare all the information necessary to conduct an election. The EMP also provides election officials with 360-degree visibility of all election processes.

With our eTrainer module, a cloud-based learning management system and communication platform, poll workers can easily be trained online, ensuring they are well prepared to deliver smooth and successful elections.

Smartmatic offers two main VIU devices

VIU Handheld

VIU Desktop

Data privacy and security are key, and all our VIU's include multiple layers of security and full transparency is provided by the devices' audit log.

VIU Desktop

The 10" VIU Desktop is an all-inclusive poll worker support unit, which supports poll workers with a variety of election processes.

- The authentication of voters to guarantee voter eligibility;
- e-Poll book activities;
- Voting machine activation;
- Results collection and transmission;
- Incident, milestone and status reporting.

This versatile device can also be configured to feature as a touchscreen electronic voting machine, as was used in Italy in 2017.

The VIU Desktop is fully integrated and offers a variety of configurations:

- A single, double, dual or 4-slap fingerprint reader;
- A 2" built-in thermal printer;
- A MRZ or bar code reader,
- Connectivity options include Ethernet, Wi-Fi, Bluetooth 4.0, 2G/3G/4G
- A contact, contactless or dual smart card reader;
- Several USB ports.

VIU Handheld

The 7" VIU Handheld is a biometric verification device used to reliably validate a voter's identity during Election Day.

- The unit is portable, cost-efficient and has a power autonomy of up to 18 hrs.
- It features a single fingerprint reader, 8MP camera, and USB port.
- Connectivity options include Wi-Fi, Bluetooth 4.0, 2G/3G/4G.
- Thanks to its connectivity and the collection of information, the VIU Handheld allows election officials to monitor, and manage polling stations more efficiently.

Leverage the same device for efficiency

The VIU's and Election Management Platform can not only be used to support election commissions with the optimization of their poll worker processes during Election Day, they can also optimize voter registration, and voting processes, making it a cost-effective solution. Hence, leverage the same solution for:

- Voter registration to deliver an accurate voter database.
- Voter verification to guarantee voter eligibility on Election Day.
- Poll worker support to help manage Election Day operations.
- Electronic counting, for the secure scanning, counting and reporting of votes per polling place.
- And, the device can even be configured to feature as an electronic voting machine, with a Simple Cut or C&D printer.

Classic Voting Machine with C&D printer

Voting Machine used in Italy's first fully automated election

Classic Voting Machine with SC printer

About Smartmatic

Founded in the USA in 2000 and currently headquartered in London, Smartmatic serves customers through an organization comprising over **500** employees across **15** offices around the world.

Smartmatic is the world's leading electronic voting company, having run more large-scale election technology projects than any other company, with **4.6 billion** votes registered in elections on **5 continents**.

www.smartmatic.com

Our clients benefit from our complete portfolio of solutions to make election administration more efficient and transparent.
We lead the electronic voting industry with our solutions, geographical presence and technological advancements.

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